



Waikanae Beach

TOP 10 Holiday Park

First to see the new day.
Welcome to our little slice of paradise.

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Gisborne 4010, New Zealand
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E: info@waikanaebeacht10.co.nz
W: waikanaebeacht10.co.nz

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-  BIG SAVINGS on Scenic Train journeys & on-board purchases
-  SAVE 10% at BIG4 Holiday Parks in Australia (up to \$50 per stay)

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Helpful Information

Reception Hours

Open 7 days:
7:00am – 9:30pm Summer.
8:00am – 8:00pm Winter.

Check In/Out:

Check in time: 2:00pm – 8:30pm.
Check out time is 10am.

Visitors

Visiting hours are between 8:00am – 8:00pm. All visitors must sign in at the office prior to entering the park. Please park visitor vehicles out on the road or in the surrounding car parks.

Communal Facilities

Communal facilities are for guests use only. The communal kitchens, laundry, games and tv rooms are closed from midnight to 4:00am daily.

Alcohol

If you are having refreshments, please be considerate of other guests by reducing noise and remaining inside your unit or site. Please do not walk around the park with open bottles or consume alcohol in the playground, facilities or pool area. Any disruptive or intoxicated people may be asked to vacate the premises.

Behaviour/Conduct:

Reasonable behaviour and dress at all times. No gang patches, colours or insignia allowed in the park.

Mail

If we receive mail for you, one of our staff will contact you to collect it from the office.

Pets

Due to being located in a Council Reserve we are unable to accept pets.



Noise

Please be understanding and respectful to other guests by keeping the noise down between 10:00pm and 8:00am.

Pool Hours

Please note pool hours are subject to change, pool hours are on the reception window and the pool door.

Hire Hub

The hire hub is open long weekends and summer holidays between 10:00am and 6:00pm. All other times hire equipment can be hired through the office.

Rubbish

We take pride in our park and its beautiful surroundings. Please use the bins provided for general waste only. We do ask that large household items such as camp chairs or tents are not disposed of in our bins.

Recycling

There are three recycling stations located throughout the park. Please help the environment by separating and disposing your recyclables in the appropriate bins.

Dump Station

This is located at the back of the park next to Block C.

Damage

Please take care at all times. There is strictly no smoking in or around the units and any damages that may occur during your stay should be reported to the office

Security

We ask you to take good care of all your personal belongings and keep them safe as we cannot take responsibility if they go missing.

Keys/Swipe Cards

Keep these in a safe place. There will be a charge for any keys or swipe cards lost.

Night phone

This is for lock outs and emergencies, push the intercom at the office and wait for a response or call the on-call staff on 027 703 9215.

Laundry

All laundries are either coin operated, have a payment kiosk with eftpos facilities or a QR code to operate the machines, please follow the directions in the laundry rooms.

Games/TV Rooms

Sky TV, table tennis, internet and more to keep the kiddies (big & small) busy on a rainy day. Table tennis and ping pong balls are available in the office.

Internet

Unlimited free WiFi available to all paying guests. The network name and password is recorded on the front of this map.

Refunds

There are no refunds on early departure. If you would like any more information on our refund/cancellation policy please see the office for help.

USEFUL NUMBERS

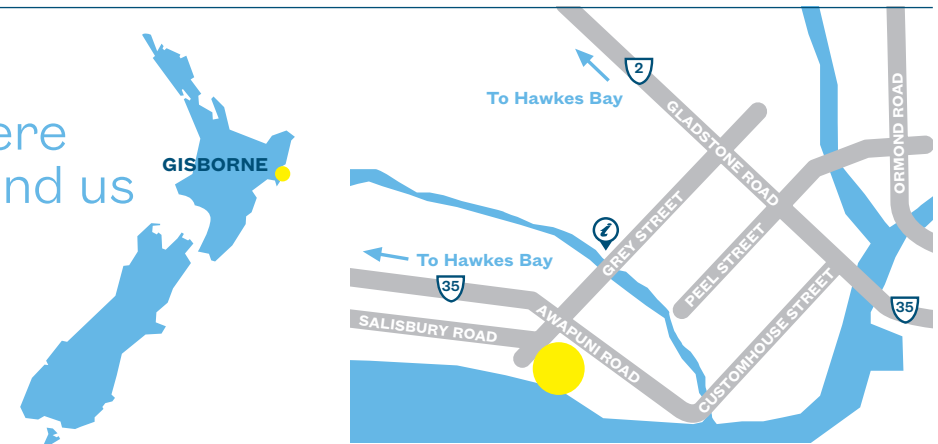
Emergency Services	111
Gisborne Hospital	06 869 0500
Gisborne Police Station	06 869 0200
Gisborne Taxis	06 867 2222

Emergency Procedures

FIRE In the event of a fire, please evacuate your unit or site and assemble on the grass area on the beach front by the office. CALL 111 once you are safely in the assembly area.

EARTHQUAKE In the event of a prolonged earthquake, make sure you duck and cover. Possible threat of a tsunami: leave the park quickly but safely and get as far inland and as high up as you can.

Where to find us



- Emergency after hours phone
- Fire hoses and extinguishers
- Outdoor shower / hose
- Recycling
- Clothesline
- Waste station
- Tennis court entrance
- TV Room downstairs in B block
- Games room above B block
- Playground
- Laundries in all Amenities blocks A, B & C
- Drinking water
- Giant Chess
- Bathrooms
- Kitchen
- BBQ Area
- Camp Site
- Motel
- Apartment
- Self-contained Unit
- Family Unit
- Ensuite Unit
- Standard Cabin



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C BLOCK TOILETS
Your combo is:

(Please only disclose this to people on your site)



WiFi Password:

Absolute beachfront is the place to stay!